

BATTERY WARRANTY

EXCET TYRES warrants to the original purchaser that the battery is free of defects in materials and workmanship, will function properly when its size and capacity is equal to or exceeds the manufacturer's recommended size and capacity for the vehicle in which it is installed. Warranty replacement is performed only when the battery is determined to be defective due to **faulty materials or workmanship** (NOT MERELY DISCHARGED). The store must perform the appropriate tests with the proper test equipment to determine the true battery condition. In addition, it may be necessary to charge the battery before a determination of the battery condition can be done. When a battery is only discharged, it may become serviceable by bringing it up to full state of charge. The warranty replacement should be done with another battery of similar size and capacity. Proof of purchase must be presented before considering the warranty.

THE WARRANTY DOES NOT INCLUDE:

- Improperly tested or untested batteries
- Batteries that are discharged only
- Overcharge batteries due too overcharging alternator
- Failure caused by poor maintenance (i.e. low water caused by overcharging) and/or loose battery terminals.
- Sulphation or dehydration from prolonged storage and non-use
- Broken cases, which include cracked cases, broken posts, pulled out side-terminals, etc.
- Batteries damaged by explosions, fire or collisions.

WARRANTY COVERAGE

Battery Series	Regular Passenger Vehicle Coverage		Service Vehicle Coverage	
	Free Replacement Period (Months)	Total Warranty Period (Months)	Free Replacement Period (Months)	Total Warranty Period (Months)
PLATIN SILVER	12	24	12	12

- Service vehicles are defined as vehicles 1 ton and larger, off highway applications, taxi, buses, farm equipment and vehicles with multiple aftermarket electrical accessories such as stereos, two-way radios, laptops, navigation, sirens or beacons.
- Warranty period may vary depending on vehicle mechanical condition. Excel Tyres has the right to deny warranty if the vehicle wasn't present during purchase and/ or the vehicle charging system found to be defected during testing.

PRO-RATED WARRANTIES

In the case that a battery fails outside of the free replacement period and below the total warranty period then it would qualify as a pro-rated warranty adjustment, the End User is responsible for the months that the battery was in service. The End User's pro-rated monthly fee is calculated by taking the original purchase price and dividing it by the total months for which the battery is warranted. This monthly fee is then multiplied by the number of months the battery was in service, which represents the amount the customer will pay for the new battery. End user must present a proof of purchase.

Example:

A battery valued at \$ 300.00 as an original purchase price, which has a warranty period of 24 months but is in service only 18 months.

The battery is pro-rated as follows:

15 months in service (usage charge)
$\$300 \div 24 \text{ months} = \$12.5 \text{ monthly fees}$
$15 \text{ months in service} \times \$12.50 = \$187.50$
\$187.50 customer's charge for a new battery

INSTALLATION CHARGES

- Most batteries are installed free when they are accessible through the hood, batteries that are located in trunk compartments, under seats, in fender wells or that require extensive removal procedures will be charged at "Book Rate" pricing based on make, model and year of vehicle.
- Batteries that qualify for warranty replacement within the first 12 months of use will be installed at n/c.

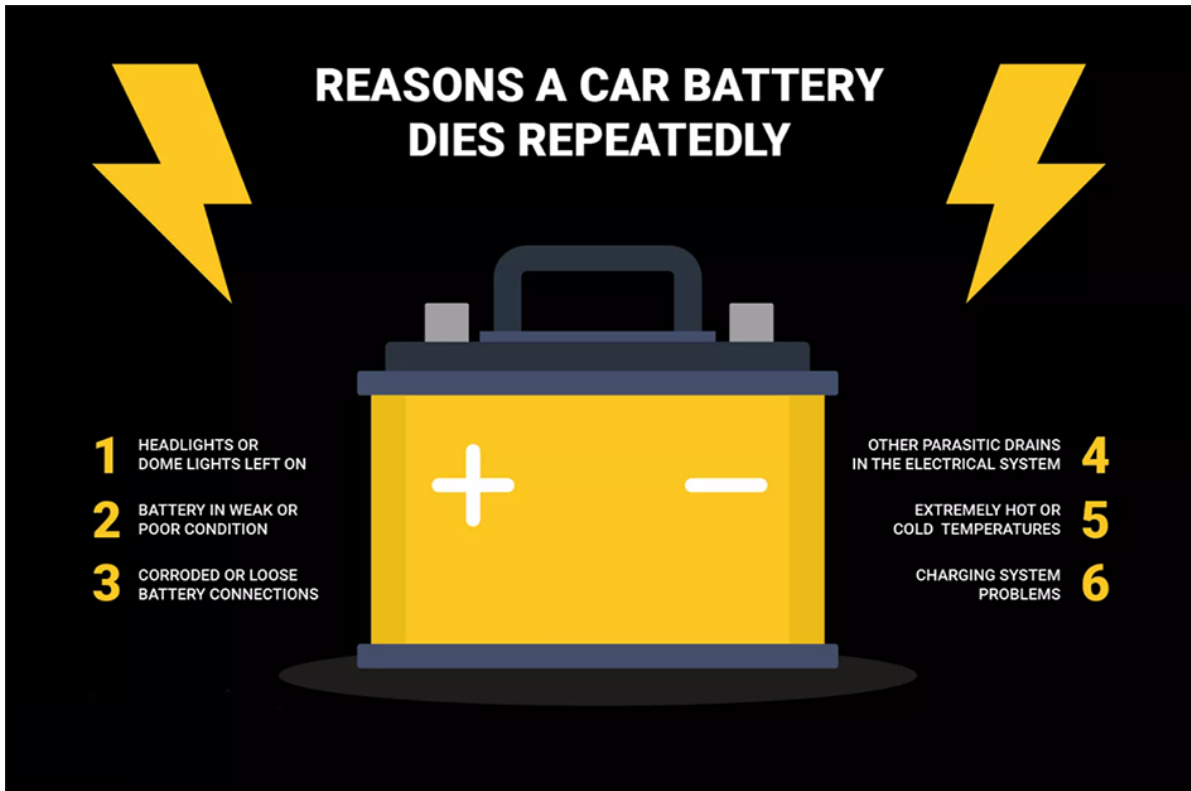
WARRANTY RENEWAL

- In the case of a free replacement adjustment, the battery is replaced, and the customer receives a new invoice for the replacement. The original warranty period continues until expiry from the original purchase date of the initial battery.
- In the case of a pro-rata adjustment, the battery is replaced, and the customer receives a new invoice for the pro-rated amount corresponding to the period of time the battery was in service. The new warranty starts from the moment the new battery is replaced.

BATTERY CORE CHARGES

- All batteries sold require an environmental battery "core" charge, this charge is applied to all loose battery sales or customers that request to keep their old battery.
- Excel Tyres will refund the battery core charge to consumers that return their used or defective product upon providing proof of purchase from Excel Tyres.

6 Reasons Your Car Battery Keeps Dying



1. Headlights or dome lights left on.

- Headlights, or even a very dim dome light, will drain a battery dead overnight.
- Make sure to check for any interior lights when it's dark outside.
- Some headlights are designed to remain on for a while, but a malfunctioning system may leave them on permanently.

2. Battery in weak or poor condition.

- A poorly maintained or weak battery may not hold a charge very well.
- Even small drains, like the memory function in your car radio, may kill a very weak battery.

3. Corroded or loose battery connections.

- Corroded battery connections can prevent the charging system from topping off your battery when you are driving.
- Loose battery connections can also cause problems.

4. Other parasitic drains in the electrical system.

- Parasitic drains can be difficult to find, but they are fully capable of killing batteries dead.
- Common drains include glove box and trunk lights that come on, or remain on, when they shouldn't.

5. Extremely hot or cold temperatures.

- Hot or cold weather won't kill a battery that's new or in good shape, but a weak or old battery may fail in extreme conditions.
- Extremely hot or cold weather can also magnify other underlying issues.

6. Charging system problems.

- If a battery seems to die when you're driving, the charging system may be at fault.
- Loose or stretched belts and worn tensioners can prevent an alternator from working.